



BUSINESS MANUAL

BM-05 App-A QUALITY POLICY STATEMENT

The Top Level Management of the Company is fully committed to operating within a Quality Assurance Management System which fully meets and fulfills the requirements of their existing and potential customer base.

The company has a set of business and Quality Objectives and Targets in line with our customers' requirements and the measures Company's effectiveness in delivery to these requirements.

We are committed to a process of continuous improvement of the products and services delivered to our customers through Quality Assurance improvement programmes.

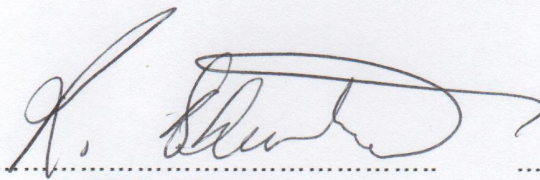
To re-enforce this commitment, a Quality Management System, has been designed and introduced to meet the requirements of **BS EN ISO 9001:2015**.

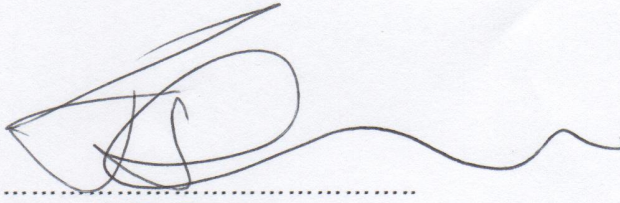
Compliance with the requirements of **BS EN ISO 9001:2015** is a minimum target for the operational performance of the Company.

The Company invests in people and our personnel participate in seeking continual improvement of its products and services to the clients and to each other.

The Company's Top Level Management ensures that this policy and the related procedures are communicated, implemented and understood at all levels of the Company by a process of internal and external auditing coupled with the active seeking and analysis of client reaction to received service and further expressed requirements.

A copy of this Quality Policy Statement is readily available to all members of staff and is reviewed by Top Level Management on an annual basis.


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Robert Shenton
Director


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Jackie Shenton
Director

AMENDMENT RECORD:

Issue Level	Amendment Details	Approved By	Date
A	First Issue of Document	James Shenton	01/07/17